

**Mohamed A.** - Né en 1981  
**Alger Algeria**  
**6 ans d'expérience**  
**Réf : 1109301051**



## Maintenance automobile

### Ma recherche

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Je recherche tout type de contrat, sur la France et étranger, dans le Bâtiment.

### Formations

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Year 2002 : A Two Years Specialised Diploma Industrial Maintenance, specialty : Industrial refrigeration

Year 2005 : A Two Years Specialised Diploma Automotive Maintenance, specialty : Mechatronics

Year 2002 : Internship at the ENGTP (Cold Room At -18°C)

Year 2005 : Internship at KIA MOTORS ALGERIE (EFI CRDI).

Year 2007 : Master Technician At FORD OTOSAN INSTANBUL (Diagnostic TDCI).

### Expériences professionnelles

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#### 2011

12/2008-A date Warranty analyst - Bergerat Monnoyeur Algérie - Algiers Missions : Charged of the following tasks for the Caterpillar machines and Mecalac. 1-Reporting of all technical incidents (SIMS ticket) in service information management system. 2-Enrollment delivery date and pre-delivery inspection for new machines and work tool. 3-Treatment of all warranty claims, all jobs on machine CAT and MACALAC, parts and labour. 4-Control repayements (settlements) and developement of invoices. 5-Enrollment and ordering parts and media for improvements program PSP and PIP. 6-Enrollment of extended coverage and equipment protection plans EPP new and used machines. 7-Ordering and installing software of Caterpillar and Olympian, SIS DVD et ET, Compass et EST.

#### 2008

07/2008-12/2008 Man quality and warranty - Sarl Autodjaz - Agent Renault Algérie - Algiers Missions : Charged of the following tasks for the Renault brand vehicles. 1-Support vehicles covered by warranty. 2-Enrollment and monitoring all incidents of vehicle covered by warranty. 3-Enrollment and monitoring of the special technical operation OTS. 4-Parts control and monitoring availability on the national network for OTS. 5-Reporting of customer satisfaction.

#### 2008

04/2007-07/2008 Service technician ,Interim foreman workshop manager Ford - Elsecom Motors Algérie Missions : Foreman workshop Ford trucks and cars.

#### 2007

08/2006-04/2007 Warranty manager - Grand Garage Télemly - Agent Peugeot Algérie - Algiers Missions : Responsible for customer reception and warranty manager.

### Langues

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- Arabic : Fluent (read, written, spoken) □ French : Fluent (read, written, spoken) English : Basic □ Kabyle : Level (spoken) parlé: scolaire / écrit: notions

### Atouts et compétences

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Skills : Office - Computer :

Operating system, office tools (Word, Excel, PowerPoint, Access...).

Software : DIAG2000 , PPS , CLIP , EDS , DIALOGYS , BRAINBEE , HITECH , SIS DVD , SIS WEB ,ET, COMPASS, EST,DBSI.

Skills : Managerial :

Team management, coaching a team of technicians in a workshop FORD.

Skills : Automotive and vehicles :

Warranty management, diagnostic expertise and technical coordination. (Expert)

## Centres d'intérêts

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- sports, music, movies, technical journals.